

# Complimentary Internet Services by Spectrum and Comcast Business

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## Spectrum Business Internet

### Charter to Offer Free Access to Spectrum Broadband and Wi-Fi for 60 Days for New K-12 and College Student Households and *More*

In the coming weeks, many Americans will be affected either directly or indirectly by COVID-19 and Charter is focused on serving and supporting our 29 million customers. Americans rely on high speed broadband in nearly every aspect of their lives and Charter is committed to ensuring our customers maintain reliable access to the online resources and information they want and need. To ease the strain in this challenging time, beginning Monday, March 16, Charter commits to the following for 60 days:

- Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To **enroll** call **1-844-488-8395**. Installation fees will be waived for new student households.
- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps.
- Charter will open its Wi-Fi hotspots across our footprint for public use.
- Spectrum does not have data caps or hidden fees.

As the country works collaboratively to contain this pandemic, broadband internet access will be increasingly essential to ensuring that people across the country are able to learn and work remotely, that businesses can continue to serve customers, and that Americans stay connected and engaged with family and friends.



## Comcast Business Internet

COVID-19 has had a tremendous impact on nearly every aspect of our daily lives. Across Comcast, NBC Universal, and Sky, we are working hard to do everything we can to support our customers, employees, and communities during this unprecedented time.

### **OFFERING INTERNET ESSENTIALS FREE TO NEW CUSTOMERS**

Eligible new customers will receive 60 days of Internet Essentials service, the nation's largest, most comprehensive internet adoption program for low-income households, without charge. And we've increased the speed of this internet service for all customers.

- Through the end of the year, eligible new customers can sign up to receive 60 days of complimentary Internet Essentials service, which is the nation's largest, most comprehensive internet adoption program for low-income households. We work in partnership with tens of thousands of school districts, libraries, municipalities, and nonprofit community partners to help bridge the digital divide and support digital literacy. We recently expanded Internet Essentials eligibility to include all low-income families, including seniors, veterans, and people with disabilities.
- Speed Boost for All Internet Essentials Customers: We've permanently increased speeds for all of our new and existing Internet Essentials customers across the country.
- Support For University Students: Xfinity is offering eligible university students who live in our service areas and need internet service a Visa prepaid card worth about two months of internet service. No upfront fees, no installation costs.
- Free Xfinity Wi-Fi For Everyone: Xfinity Wi-Fi hotspots located in businesses and outdoor locations across the country are available to anyone who needs

them for free – including non-Xfinity internet subscribers – through the end of the year.

**Sign-Up**

[www.internetessentials.com](http://www.internetessentials.com)

[www.xfinity.com/wifi](http://www.xfinity.com/wifi)

EMPLOYEE CONNECTIONS, INC., NFP.